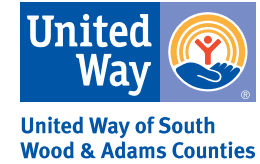




# SAFETY NET SERVICES

## Emergency Shelter



**GOAL:** COMMUNITY MEMBERS HAVE ACCESS TO SHELTER.

### LOCAL RESULTS:



**944**  
received emergency housing assistance.



**21**  
volunteers participated in the twice-per-year Homeless Point In Time Count in 2020.



Our 2-1-1 Call Center answered  
**454**  
in 2020 with individuals looking for shelter or a way to pay their rent.

**\$116,525 INVESTED**  
IN PARTNER PROGRAMS

### SUCCESS STORY:



**“DC” CAME TO NCCAP** after receiving an eviction notice from friends she was staying with. She and her husband were in the process of getting divorced, during which she and her daughter had been staying with the friends. The friends were dealing with medical issues and it was difficult for them to have extra people in the home. The friends were very upset and D.C. was concerned where she and her child would go because she had recently been laid off due to COVID-19. D.C. also has medical issues that limit the type of housing she can access. An NCCAP case manager worked with D.C. and a local landlord to find an affordable rental property that was accessible to D.C. and her child. NCCAP was able to use United Way funds to assist with first month’s rent to get into the property. NCCAP also connected her with multiple community resources to get the home furnished. NCCAP recently completed a 12 week follow up and D.C. is happy in her home and able to maintain the rental payments.



### SUPPORTING INFORMATION:



In 2020, United Way grants helped a local shelter program serve 236 people with rental assistance or avoid eviction.



86 domestic violence victims were provided a safe place to stay in 2020.



In 2020, the second biggest need experienced by our 2-1-1 Contact Center was information about housing and shelter.

