

TECHQUITY IS TRANSITIONING

WHAT IT MEANS FOR YOU & WHERE TO GO FOR SUPPORT.

KEEP USING YOUR DEVICE

You will not be asked to return your device.

Keep using it for work, school, staying connected, managing everyday tasks, and building your digital skills.

CHECK YOUR DEVICE NOW

Turn it on • Connect to Wi-Fi • Test the charger • Check for problems

Turn it on, connect to Wi-Fi, test the charger, and check for any problems. If something isn't working, contact your local navigator as soon as possible.

DON'T WAIT TO REPORT A PROBLEM

Get access to repair or tech services while they are available.

If your device is having technical problems, report them early. Warranty coverage and available support may depend on when your device was distributed and the type of issue.

Before paying for repairs or replacing it yourself, connect with Techquity support to learn whether troubleshooting, warranty support, or another option may be available.

NAVIGATOR CAPACITY MAY BE LIMITED

Techquity navigators are doing their best to serve clients, but availability may vary. After October 31, local support will be even more limited. Please have patience with our navigators, and if you need 1-on-1 help with your device or digital skills, request a time with your local Digital Navigator as soon as possible.

Need help setting up your device, creating an email, applying for jobs, using online services, or learning a new digital skill? **Contact the Statewide Helpline (833) 882-0174 to get connected to your navigator.**

SAVE THIS NUMBER

Statewide Techquity Helpline: (833) 882-0174

Techquity is transitioning, but you'll still have somewhere to go when you need help. **Call the statewide Techquity helpline: (833) 882-0174**, or use the **Defective Device Support Form (right)** to request help with a broken or defective device.



<https://wkf.ms/4z55X2D>

KEEP LEARNING

Resources are still available.

Your Techquity experience can continue beyond the program transition. Keep building your digital skills through free classes, Tech Talk webinars, online learning resources like **CommunityUpskill.org**, and other community programs. Additional resources will be made available at **UnitedWayWI.org/DigitalAccess**.



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